

April 1, 2021 - Visitor Guidance

❖ Before you arrive:

- ALL VISITS MUST BE SCHEDULED IN ADVANCE WITH OUR RECEPTIONIST!
 - Call 815-692-2572 between 5 AM and 5 PM daily to schedule.
 - Residents may not always be able to receive visitors.
 - **Outdoor visits or parlor visits are always preferred.**
- Please do NOT come to visit if any of these circumstances apply to you:
 - You have been in close contact with someone who has been diagnosed with COVID in the past 14 days.
 - You yourself have been diagnosed with COVID in the past 10 days.
 - You are exhibiting any of the following symptoms:

Fever of over 100.0	Chills or shaking with chills
Cough	Sore throat
Muscle or body aches	Headache
Loss of taste or smell	Congestion or runny nose
Fatigue	Nausea, vomiting or diarrhea
Respiratory symptoms or shortness of breath	

❖ Arrival

- Please screen in at the main entrance of Fairview Haven. A team member will assist you with the screening process.
- All visitors will be given a name badge to wear. You must wear this badge at all times to indicate to our team that you have been cleared to visit.
- Pump some of our life-saving hand sanitizer on your hands and rub it in!

❖ During Your Visit

- **Please keep your nose and mouth covered during your entire visit with a cloth face covering or facemask.** Residents are required to have their nose and mouth covered as well. Exception: Parlor visits do not require a face covering.
- 6 feet is the magic number – it's the new social etiquette! Please maintain social distance between yourself and all residents and team members as much as possible.
- Residents who have a teddy bear on their door (for outdoor visits, please ask the receptionist if the resident is permitted) are permitted to and are GLADLY accepting hugs at this time!
- Press our sanitizer pumps to refresh your hands after touching surfaces or coughing/sneezing.
- Feel free to utilize our public bathrooms, but don't forget to sing "Happy Birthday" twice while scrubbing bubbles in your hands!
- Food is always a welcome gift, but please don't remove your mask to partake.

❖ Come back soon!

- If you experience any symptoms in the 3 days after your visit, please notify the Administrator immediately.
- There may be limited times when Fairview Haven must lock our doors to visitors due to community spread of COVID or an outbreak on our campus. Monitor our website www.fairviewhaven.org for up to date information.
- Your loved one needs to see you! PLEASE follow these simple rules so we don't have to be in that awkward position of banning you from visiting our campus.