

FAIRVIEW HAVEN

605 N. Fourth Street ♦ Fairbury, IL 61739 ♦ 815-692-2572 ♦ www.fairviewhaven.org

☞ Frequently Asked Questions

What type of clothing should I bring to wear? How will my clothing be laundered? Choose your clothing with comfort in mind. We recommend that you bring 4-5 outfits and undergarments. You may want to bring clothes that you can layer (i.e. sweaters or fleece jackets). Bring comfortable shoes and slippers that will also be safe to wear (i.e. non-skid). Please initial all tags of clothing with a permanent marker. Fairview Haven will attach name tags to your clothing also. Personal laundry is collected and washed daily except for Sundays. If your family wishes to do your laundry, please let us know.

Should I bring cash or valuables? The Fairview Haven Business Office can keep funds in a resident account for you. Fairview Haven recommends that large amounts of cash, credit cards or valuables not be kept in your room unless they are kept in a safe or other locked storage. Please inquire if you would like a small safe for your room.

What items may I bring from home? Depending on the space available in your room, you may bring whatever items from home that you would like to make you comfortable. Many people bring in their favorite chair or recliner, favorite pillows or blankets, TV*, cell phone or other electronic devices. (*Please note there is a monthly charge for cable service.) You may hang pictures or artwork on the walls. Fairview Haven furnishes items such as toothpaste, shampoo, facial tissues, etc. at no extra cost. If you wish to bring your own shampoos, lotions, etc., please mark them with your name.

When and how are meals served? Meals are served “restaurant-style” at Fairview Haven. Menus are placed at the table for each meal and the Fairview Haven team will serve and assist you. Besides the menu, other choices are available also, if you wish. Hot breakfast is served at Fairview Haven from 7:15-9:30 a.m. At lunch, a salad bar is available around 11:30 a.m. The lunchtime prayer is at 11:45 a.m., after which the main meal is served. Supper is served after the prayer at 5:30 p.m.

Should I bring my own snacks or beverages? Fairview Haven has a snack bar available 24 hours a day which includes packaged snacks, fruits, pudding, yogurt, string cheese, varieties of ice cream and popcorn. Beverages are available 24 hours a day. If you wish to keep your own snacks in your room, please store in a sealed container.

Can I pursue my hobbies and interests at Fairview Haven? You are encouraged to pursue individual hobbies and interests. Please let us know if you need assistance with this. You may also participate in a variety of scheduled activities that are planned at Fairview Haven. A calendar of events is posted in your room. Fairview Haven has a library, computers for resident use, an air hockey table and other games, jigsaw puzzles and more. Outdoor patios and walking paths are available for your outdoor relaxation. If you would like to host your family or other guests, please ask about our guest accommodations.

How can I communicate with my family or friends while at Fairview Haven? Fairview Haven embraces your family and friends as part of our family. We recognize the importance of your loved ones to encourage you and to act as your advocate. You may have a telephone* or cell phone in your room or you may use the cordless phone which is available to Fairview Haven residents. (*Please note: there will be charges from the telephone company if you choose to have a phone in your room.) Fairview Haven provides free wi-fi for residents and families, so you may bring in a computer or electronic device. Skype service is available on the Fairview Haven resident computer. Your loved ones can also email you at fairview@Route24.net and the emails will be printed and delivered to you. And, of course, your loved ones may visit you at any time.

May I bring my vehicle to Fairview Haven? Yes, you may bring your vehicle. Please keep in mind that it is important that you have a valid drivers' license and that your physician deems it is safe for you to drive.

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Will my physician follow my progress at Fairview Haven? If your physician is one of our primary physicians that make rounds at Fairview Haven, he/she will visit you here or we can arrange for you to be seen at his/her office. You may arrange to see your physician at his/her office if he/she agrees to see you and to meet state requirements for patients here at Fairview Haven. Usually people who are coming to Fairview Haven choose to transfer their care to one of our primary physicians. If this is appropriate for you, we will provide you with a current list of primary physicians and assist you with the process.

Should I bring my medications from home? Generally, you don't need to bring your medications from home. Fairview Haven is contracted with GreenTree Pharmacy in Minonk, a long-term care pharmacy. Medications are packaged in individual packages and marked with your name to minimize medication errors. If you utilize the VA for your medications, GreenTree will re-package these meds so that you may still use your VA benefits.

Will Medicare pay for my stay? In order to qualify for a skilled nursing Medicare Part A stay, you **must** have a three-day qualifying hospital stay, and a need for skilled services. If your hospital stay is under "observation," you will not qualify for Medicare Part A. You must have at least three days of "in-patient" treatment in the hospital. If you qualify for a Medicare stay, you will have a **maximum** benefit of 100 days. During the first 20 days of this benefit period, Medicare pays 100% of your room and board charges, medical supplies and therapy services. After 20 days, there is a co-pay per day. If you have Medicare supplementary insurance, this will usually pick up some or all of the costs from day 21 thru day 100. Contrary to what you may be told by doctors or other people, **no one is guaranteed 100 days of Medicare Part A coverage** in skilled nursing and, in fact, a person **seldom** uses all 100 days during a Medicare Part A skilled stay. Our Medicare Committee meets weekly to discuss skilled coverage criteria for each Medicare A covered resident. When a person meets their goals in therapy or no longer requires a skilled service, that person is then discharged from Part A.

Who will provide my therapy? Fairview Haven is contracted with RehabCare to provide physical therapy (PT), occupational therapy (OT) and speech therapy (ST). The therapists from RehabCare evaluate and prescribe a treatment plan.

Will I have a private or a semi-private room? Fairview Haven has both private and semi-private (shared by 2 people) rooms. If a private room is available, it may be offered to you. An additional charge applies.

If Medicare (or Medicare Advantage plan) is paying for your stay at Fairview Haven: Private rooms carry a slight extra daily charge which Medicare does not cover. Please be aware that if you choose a private room, you will be billed for this charge. If there is no semi-private room available and you move into a private room, you will not be charged for the private room. When a semi-private room becomes available, you will then be given the choice whether you wish to move to the semi-private room or pay for the private room charge. If you have questions or if you would like a current rate sheet, please contact Fairview Haven Social Services.

What are my rights as a resident of Fairview Haven? You will be given a copy of Residents' Rights when you come to Fairview Haven. We encourage you to review this document. You will also be given information on **Medicare and Medicaid**. If you have questions, the Business Office or Social Services will help you.

Please bring your Medicare (or Medicare Advantage), Supplementary Insurance, Prescription Drug (Medicare Part D) cards, Driver's License or Identification Card, Living Will, Power of Attorney for Healthcare and Power of Attorney for Property Forms (or Durable Power of Attorney). We will need to copy all these for our records.

It is a good idea to have your family member or healthcare representative accompany you when you come to Fairview Haven to assist you with bringing your belongings and with admission paperwork.

If you have any questions, you may contact Sally or Anna in Social Services/Admissions.